MHHS PROGRAMME
Industry-led, Elexon facilitated

MHHS Programme Steering Group (PSG) Headline Report

Issue Date: 06/11/2026

Meeting Number	**PSG062**	Venue	**Virtual**
Date and Time	**04 November 2026 10:00-11:30**	Classification	**Public**

Actions

Area	Ref	Action	Owner	Due
Previous Meetings	**PSG58-02**	Programme to update Appendix 3 'Detailed Process for M15 Customer Acquisition Ban' of the Migration Foundations document, following discussions with RECCo, and seek MCAG approval by M14.	Programme	28/10/26
	PSG60-01	Programme to report progress and outcomes of targeted engagement related to readiness for the new Settlement Timetable to PSG by 06 January 2027.	Programme (PEC team)	06/01/27
Migration Update	**PSG62-01**	The Programme to provide an updated Migration Execution graph going through to M15 at PSG moving forwards.	Programme (MCC team)	02/12/26
M16 Update	**PSG62-02**	The Programme to share a link to the consultation on the proposed changes to ISD dates relating to M16 with PSG members.	Programme (PMO)	06/11/26
Elexon's Progress Against IPA's Strategic and Tactical Actions	**PSG62-03**	Elexon to confirm whether the CPSD industry survey was communicated to DNOs and non-BSC parties and proactively engage with any relevant parties that were not included.	Elexon (Ian Giles)	02/12/26
	PSG62-04	Elexon to provide a more detailed progress update against the five IPA strategic recommendations at the December PSG.	Elexon (Ian Giles)	02/12/26
	PSG62-05	IPA to provide their rationale for closing the five strategic recommendations to PSG members.	IPA	02/12/26
	PSG62-06	The DCC representative to provide a PSG update on progress towards strengthening cross-party and cross-code coordination in incident response scenarios.	DCC Representative	13/01/27

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Decisions

Area	Ref	Decision	Rationale
Headline Report and Actions	**PSG-DEC137**	The Headline Report of the previous two meetings were approved with no amendments.	There were no amendments raised by PSG members.
CR067 Approval	**PSG-DEC138**	SRO to approve CR067 – splitting the M15 milestone into M15a and M15b.	The Chair asked the members for any objections or comments, to which none were received.

Key Discussion Items

Headline Report and Actions	**DECISION:** The PSG Headline Report from the October PSG and ePSG were approved with no amendments (**PSG-DEC137**). The Chair noted that **PSG58-02** and **PSG60-01** are ongoing and all actions from **PSG 61** are closed, as per the slide. No objections or comments were raised.
Ofgem Update	Ofgem noted that the Programme is progressing well and congratulated everyone involved with the M14 milestone. They encouraged participants to continue collaborating with the Programme to ensure M15 is met.
CR067 Approval	The Programme presented CR067, which proposes splitting the existing M15 milestone into two separate Tier 1 milestones, M15a and M15b. They highlighted M15a will represent the end of the 18-month Baseline Migration Period, while M15b will represent Full Transition Complete. The Programme confirmed that both milestones are proposed to retain the existing 07 May 2027 date and progress will be tracked against both milestones equally. The Programme noted the slides presented the number of responses received from different Parties. The Chair added that splitting M15 should not be interpreted as preparation for a significant shift in Programme milestones. The change provides a logical mechanism for addressing potential residual cases while retaining 07 May 2027 as the planned date.

	Post-meeting note: v3.0 papers were published to show that NESO did respond to the impact assessment and agreed with CR067. **DECISION:** SRO to approve CR067 – splitting the M15 milestone into M15a and M15b (**PSG-DEC138**). • The IPA noted although there was no response from the IPA during the CR067 impact assessment, they are aligned with splitting the M15 milestone and have no objections. • Ofgem noted that while CR067 was approved at PSG, due to it being a change to aTier 1 milestone Ofgem will have to provide approval of the CR before it can be implemented. The Chair confirmed that the formal request for approval would be sent to Ofgem post-PSG. No objections or comments were raised.
Programme Status Update	**Critical Path** The Programme outlined that the plan is now beyond the M14 milestone which was a significant achievement and there are no critical path changes to note. **M14 Milestone Approved at ePSG** The Programme confirmed that M14 was approved at the 27 October 2026 ePSG, with all four M14 Acceptance Criteria met. **Programme Status by Workstream** **Qualification**: Following achievement of M14, the Programme noted the Qualification workstream and associated reporting swim lane will be removed from future Programme reporting. **Migration**: The Programme highlighted that Migration continues to progress positively, with over 70% of MPANs migrated. **M16**: M16 Decision Point 2 remains on track, with key data continuing to be monitored in line with the decision-making criteria. STEG is also progressing development of the Decision Point 3 SF criteria and M16 Acceptance Criteria. **Supplier Progress Towards M15 Compliant State** The Programme presented an updated view of Supplier progress towards an M15 compliant state, with future reporting moving away from the previous end-to-end participant journey and instead showing the percentage of each Supplier's portfolio migrated. The Programme noted that the position had progressed since paper publishing and that the distribution is expected to continue moving towards full compliance as Suppliers progress through their remaining portfolios ahead of M15. **RAID**

	The Programme noted that the strategic risk profile is being updated following achievement of M14. They highlighted that Qualification-related risks and issues are closed or have transitioned into other arrangements following achievement of M14. The M14 strategic risk theme is now complete, and future reporting will focus on four principal themes as stated on the forward-look slide. The Programme's ability to approve M16 and regulatory and external change is currently assessed as Green with an Amber trend reflecting surrounding risks that continue to require monitoring.
Helix Programme Closure Update	Elexon confirmed that the Helix Programme has closed, having met its MHHS Programme obligations and internal closure criteria. They noted Qualification Waves 1 to 4 and DIP onboarding are complete, with a small number of exceptions with agreed onboarding dates. Elexon confirmed that enduring support arrangements are in place across DIP, Qualification and Service Management, with further guidance available via the links on the slide. They additionally noted TOG will continue weekly until M16 and encouraged representatives to reach out to Elexon if they had not received invites. Elexon thanked the Programme, IPA and industry for their support in delivering Helix and Qualification, and noted that a new smaller team is now in place to support M16 readiness.
Migration Update	**Migration Execution** The Programme reported an update to meeting papers, noting 70 of the 75 Suppliers with submitted Migration Plans had now started migration, with the remaining five expected to start next month, which means all Suppliers are expected to commence migration during 2026. They noted five Suppliers are currently considered Conditionally Complete, reflecting their portfolios currently meet the M15 Acceptance Criteria, with controls in place to maintain that position ahead of formal assessment at M15. The Programme noted an update to meeting papers, highlighting that 25.5 million migrations have completed and over 26 million migrations have initiated. The Programme highlighted migration was around 5% below the original M11 baseline at the time of the meeting. The Programme expects the position to move closer to the original baseline as activity progresses through Sprint 6. • The DNO representative requested clarification on the number of Suppliers actively migrating, noting that the meeting papers referred to 55 Suppliers while the latest position was 70 Suppliers. The Programme confirmed that 75 Suppliers have submitted Migration Plans, of which 70 are migrating and five remain to start.

	• The Chair queried why the current sprint plan line did not reach the expected overall volume. The Programme clarified that Sprint 5 plans committed lower volumes, with the remaining volume expected to be recovered in Sprint 6. They added since the graph does not currently extend to M15, this recovery is not visible. The Chair requested that the graph be extended to M15 to show the projected catch-up. **ACTION:** The Programme to provide an updated Migration Execution graph going through to M15 at PSG moving forwards (**PSG62-01**). The Programme confirmed that the core Migration dependencies remain Green, with dependencies linked to Qualification, Qualification Testing, Service Activation and DIP onboarding forecasted to complete following achievement of M14 and will be removed from future reporting as appropriate.
1 Year from the Start of Migration	The Programme reflected on progress since the start of migration at M11, with 70 Suppliers now migrating, all Suppliers but one qualified and Service Activated, more than 25.5 million MPANs migrated and no significant issues arising from the MHHS design or Target Operating Model. The Programme noted more than 25 GWh settled in the latest II Settlement Run and early tangible benefits are emerging in Settlement performance such as Half-Hourly actual data entering the process earlier than under legacy arrangements. The Chair noted that the Settlement performance graphs potentially understated the benefits being realised, as they provided a snapshot of actual reads by Settlement Runs but did not fully reflect the greater granularity of Half-Hourly data now available to support load shaping. The Programme confirmed that the Settlement performance graphs would become a regular feature at STEG meetings and support the evidence for Decision Points 2 and 3. They added updated graphs were being prepared for the 11 November STEG and could subsequently be brought back to PSG if desired. The Programme noted that approximately six months remain for Migration completion and M16. The Chair recognised the significant collective industry effort and progress achieved since M11.
M16 Update	The Programme provided an update on progress towards M16. They noted an initial draft of the SF Decision Criteria, M16 Acceptance Criteria and an initial draft of the partial Settlement Calendar due to go-live on 01 April 2026 will be presented at the 11 November STEG. Elexon and the Programme have also progressed work on an operational issue with ISD and a consultation is currently out on resolving this due on 20 November 2026. They noted this covers ISD dates that need to be removed for future Settlement Dates to support M16.

	ACTION: The Programme to share a link to the consultation on the proposed changes to ISD dates relating to M16 with PSG members (**PSG62-02**).
Elexon's Progress on IPA's Strategic and Tactical Actions	Elexon provided an update on its progress against the IPA's Service Management recommendations. Elexon confirmed that the IPA's strategic recommendations are considered closed and the supporting evidence linked to the four tactical actions need to be provided to the IPA for formal sign-off. The Chair welcomed the evidence that participants understood the CPSD process once activated but requested extending the reach beyond major incidents and providing greater clarity on the circumstances once activated. Elexon confirmed that defining clear activation criteria and trigger points is the focus of ongoing work. • The DNO representative queried whether DNOs had received the CPSD survey, noting they had not recalled seeing it. The RECCo representative also noted that they had not seen the survey and queried whether non-BSC Parties had received it. The Chair confirmed that the survey did not need to be reissued but requested targeted engagement with any relevant Parties identified as having been missed. Elexon agreed to confirm whether the survey had been communicated to DNOs and non-BSC parities and to engage appropriately with any Parties that had not received it. **ACTION:** Elexon to confirm whether the CPSD industry survey was communicated to DNOs and non-BSC parties and proactively engage with any relevant parties that were not included (**PSG62-03**). • The Large Supplier representative requested greater visibility of how the five strategic recommendations presented at the July PSG had been addressed, asking that Elexon provide traceability between those reference points, their status and the basis for closure. Elexon agreed to provide an update at December PSG on this. **ACTION:** Elexon to provide a more detailed progress update against the five IPA strategic recommendations at December PSG (**PSG62-04**). • The RECCo representative offered to support future engagement through REC channels and highlighted the need to distinguish clearly between cross-party service deck and wider cross-code desk activities. • The IPA confirmed that it holds rationale against each of the five strategic recommendations explaining why they are comfortable with closing them. The Large Supplier representative requested that this is circulated to all PSG members. **ACTION:** IPA to provide their rationale for closing the five strategic recommendations to PSG members (**PSG62-05**).

	• The DCC representative reported that, following the certificate-related incidents earlier in 2026, further work is underway with Elexon, RECCo and the Programme to strengthen the DCC component of cross-party and cross-code incident coordination. DCC highlighted the importance of maintaining an accurate Contact Register and confirmed that further clarity on the incident response process would be brought back to PSG in December 2026 or January 2027 PSG. **ACTION:** The DCC representative to provide a PSG update on progress towards strengthening cross-party and cross-code coordination in incident response scenarios (**PSG62-06**).
Programme Closure Acceptance Criteria	The Programme presented the proposed Programme Closure Acceptance Criteria, which will provide the framework for assessing readiness to formally close the Programme. The approach allows for limited residual activity where this is appropriately managed through an agreed work-off plan and enduring owner. The Programme noted monthly reporting against the criteria will commence from January 2027, with a formal closure checkpoint planned for April 2027. The Programme asked PSG members to review the criteria ahead of December PSG, where approval will be sought. Further information is available on the slides. The Programme noted the detailed tracker can be found here and encouraged any participants with questions ahead of the December PSG to reach out to the PMO mailbox at PMO@mhhsprogramme.co.uk. The Chair welcomed the proposed approach and noted that there may be residual activity remaining at closure, but it will be clearly understood, documented and assigned to an appropriate enduring owner. No questions were raised.
IPA Update	The IPA reported continued confidence in M15 and M16 and recognised successful approval of M14 as a significant Programme achievement. Overall, the IPA considers the Programme's risk profile stable and in a positive position. More detail can be found in the meeting slides. o M15 – is Amber, reflecting migration performance against the original M11 baseline rather than a material concern regarding achievement of the milestone. The IPA noted that recent increases in migration activity and associated Service Management demand have been managed effectively to date. o M16 – remains Green, with no known blockers to Decision Point 2 and continued confidence in achievement of the milestone.

Delivery Dashboards	The Chair took the delivery dashboards as read and highlighted that there was nothing of exception to be noted.
Summary and Next Steps	The Chair noted the next PSG meeting would be in-person at the Club Room in the International Students House (ISH) due to the Elexon Office undergoing refurbishments, add address here as well.

Date of next monthly meeting: 02 December 2026 at 10:00

Chair

Steve Page	SRO (Elexon IM)

Industry Representatives

David Yeoman	DNO Representative
Carolyn Burns	Medium Supplier Representative
Graham Wood	Large Supplier Representative
Jenny Rawlinson	iDNO Representative
Jo Hill	Elexon Representative (as central systems provider)
Darren Johnson	DCC Representative
Jonny Moore	RECCo Representative
James Stokes	DIP Manager Representative
Gareth Evans	I&C Supplier Representative
Neil Dewar	NESO Representative
David Moss	Elexon (Supplier and Agent Qualification Lead)

MHHS IM

Malinsa Abeysundara	PMO Analyst
Jason Brogden	Programme Industry SME
Lewis Hall	LDP Delivery Lead
Philip McCann	PMO Lead
Justin Andrews	SRO Governance Chair
Claire Silk	Transformation Lead
Warren Fulton	Head of MHHS Programme
Nicola Farley	MCC Lead
Joe Grisley	MCC Lead Project Delivery Manager
Ian Giles	Elexon Representative

Other Attendees

Joe Ashworth	IPA
Richard Shilton	IPA
David Gandee	IPA
Andy McFaul	Ofgem
Jenny Boothe	Ofgem
Tim Webb	Ofgem
Ian Giles	Elexon Representative

Apologies

Tom Lowe	Consumer Representative
Andrew Campbell	Small Supplier Representative
Joel Stark	Supplier Agent Representative (Independent Supplier Agent)

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